



Terms And Conditions

1. Provisional bookings will be released after 14 days should the applicable deposit per person not be received. Payment of a deposit confirms both your booking and that you have read the terms and conditions. Confirmation in writing or email of all details will be sent to you on payment of deposit.
2. Deposits are non-refundable and non-transferable. Party organisers are requested to inform everyone in their party of this policy.
3. Should your numbers reduce, monies lost cannot be used against wine, drinks, or accommodation or the final balance.
4. All bookings are subject to full pre-payment at least 4 weeks prior to the date of your event 2023.
5. Increases in numbers. While the hotel will make every effort to accommodate increases in numbers, space is limited and this cannot be guaranteed.
6. When making payments and/or correspondence of any kind please indicate the name of the party and date of event booked.
7. Once the final balance has been paid, no refunds will be given.
8. Cancellations of any kind made by the client will result in the loss of any and all monies paid.
9. In the unlikely event that the hotel feels it is necessary to cancel the event through lack of numbers or for any other reason, an alternative date or venue shall be offered or a full refund will be given.
10. Bookings of less than 10 may be seated at party tables.
11. Only beverages purchased from the hotel can be consumed on the premises. Failure to adhere to this rule will result in the beverages being disposed of by the management and the guest escorted off the premises.
12. The management reserves the right to refuse admission and to escort a guest off the premises whose behaviour is deemed inappropriate.
13. All prices include VAT at the prevailing rate.
14. All party nights have a minimum age of 18 years or over.



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For more information on our
festive events and offers,
please contact us on

01904 610653

Email: events@elmbankhotel.com

